



INCLUSO 2010 Conference: Experiences from the INCLUSO pilots Scotland , Belgium, Austria and Poland

Leuven
13 September 2010



Pilot in Austria

- Pilot operated by VJZ : 300 employees, 32 units (youth centres, Streetwork) on behalf of Vienna Municipality
- „Open youth work“: Low threshold approach, voluntary participation. Leisure time activities,
- Youth cafe as the main connecting point where youngsters for activities are recruited
- 3 centres chosen for pilot, 15 youngsters (13-19) intensively accompanied for one year
- 3 youth worker plus coordination in main office and support by TUW

Pilot in Austria

- Every youngster received a netbook and time for mobile access
- Day-by-day local work:
 - Usage of netbook, open source tools, find free WLAN spots
 - Work on their profiles on different platforms (Netlog, MSN Facebook)
 - Discuss privacy issues
 - Usage of social platforms for communication
- Two comprehensive activities
 - Christmas card
 - Power point presentation

Pilot in Austria

- Avoid school like activities
- Use the platforms youth at risk already know
- Relationship between youth worker and youngsters can be strengthened
- Social platforms can replace other PR tools and speed up communication
- At least one youth worker per centre has to be permanently updated
- Within VJZ “E-Youth Work” is established as an own methodology and has to be further developed